SAFETY NOTICE

PLEASE READ THIS ENTIRE MANUAL BEFORE YOU INSTALL AND USE YOUR NEW ROOM HEATER. FAILURE TO FOLLOW INSTRUCTIONS MAY RESULT IN PROPERTY DAMAGE, BODILY INJURY, OR EVEN DEATH.

FOR USE IN THE U.S. AND CANADA. SUITABLE FOR INSTALLATION IN MOBILE HOMES

IF THIS APPLIANCE IS NOT PROPERLY INSTALLED, A HOUSE FIRE MAY RESULT. FOR YOUR SAFETY, FOLLOW INSTALLATION DIRECTIONS. DO NOT USE MAKESHIFT COMPROMISES.

CONTACT LOCAL BUILDING OR FIRE OFFICIALS ABOUT RESTRICTIONS AND INSTALLATION INSPECTION REQUIREMENTS IN YOUR AREA.

CONTACT YOUR LOCAL AUTHORITY (SUCH AS MUNICIPAL BUILDING DEPARTMENT, FIRE DEPARTMENT, FIRE PREVENTION BUREAU, ETC.) TO DETERMINE THE NEED FOR A PERMIT.

CETTE GUIDE D’UTILISATION EST DISPONIBLE EN FRANÇAIS. CHEZ VOTRE CONCESSIONNAIRE DE HARMAN.

SAVE THESE INSTRUCTIONS.
HARMAN
352 Mountain House Road
Halifax PA 17032 (USA)

DO NOT REMOVE THIS LABELLE PAS ENLEVER CETTE ÉTIQUETTE
MADE IN THE USA /FAÇURABLE AUX USA

Date of Manufacture/Date de fabrication:

Label # 340-08576
Introduction

The Accentra Pellet Insert will give you more heat, better temperature control and a level of convenience you won’t find in any other pellet burning insert. The Accentra Insert’s many outstanding features make it the best value pellet insert on the market today.

The Accentra’s versatile design lets you convert a heat wasting fireplace into an efficient heating source. The Accentra Insert could also be a fireplace hearth for your home that doesn’t require a chimney. A special zero clearance fireplace kit converts the Accentra insert into a fireplace that can be placed in virtually any corner or against any wall of your home.

The Accentra’s on-board microprocessor constantly senses room temperature and automatically makes adjustments in the feed rate and air supply so you get just the right amount of heat 24 hours a day. This remarkable technology lets you fill the hopper, set the desired temperature and walk away. The Accentra insert lights automatically, brings the room up to the exact temperature and will turn off if no heat is required. No other pellet insert offers such accurate and trouble free temperature control. The control technology gives you the widest heat output range of any insert on the market making it an ideal choice to take the chill off in the spring and fall and to heat your home during the coldest months of the winter.

As with all Harman pellet stoves, maintenance is minimal and cleaning is easy. The Accentra Insert lets you burn close to a ton of pellets before ash removal is needed. And what is even better, the Harman Insert Track System lets you slide the insert out of the fireplace so that it can be cleaned or serviced without having to disconnect the venting system. This innovative design is only available on Harman pellet inserts and lets you easily reach key components for cleaning.

Please copy your serial number from the label on your stove to the box below.

Hearth & Home Technologies, Inc.
352 Mountain House Road
Halifax, PA 17032
www.harmanstoves.com

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Starting First Fire

**Igniter Switch to "AUTO" (up position)**

Make sure the unit is plugged into a properly grounded, 120 VAC, 60 Hz electrical source. The power light should be the only light lit.

**Note:** Be sure there is no fuel or other combustibles in the ash pan prior to lighting.

1. Turn Mode Selector to "OFF".
2. Fill hopper with pellets.¹
3. Clean burn pot with scraper, if necessary.⁵
4. If starting after an empty hopper, turn Feed Adjuster to "TEST" (for one 60 second cycle).² This will flow pellets into the auger tube and also allow you to check the motors for operation. **NOTE:** The auger motor will not operate with the view door or hopper lid open.³
5. Turn Feed Adjuster to #4.⁴
6. Flip the Igniter Switch up into the "AUTO" position.
7. Turn the Temperature Dial to the desired room temperature.
8. Turn Mode Selector to Room Temperature or Stove Temperature.
9. Fill hopper with pellets and remove ashes as required.⁶

Keep the hopper lid and firebox doors closed while in operation. Maintain door seals in good condition. Failure to do so will affect operation of the appliance and may permit escape of smoke or gases into the living space.

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**WARNING**

Never use gasoline, gasoline-type lantern fuel, kerosene, charcoal lighter fluid, or similar liquids to start or 'freshen up' a fire in this heater. Keep all such liquids well away from the heater, while in use.

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1. Fines are small pieces of broken pellets (sawdust). Fines do not flow easily and often build up on the hopper funnel bottom angles. These fines can be pushed into the feeder opening and then fill the hopper with pellets. As the system works, they will be burned.
2. The "TEST" cycle will operate the feed motor for exactly one minute. Turning to "TEST" again and again may load too much fuel into the burn pot causing excessive smoke on start-up.
3. The firebox low pressure switch will not allow the auger motor or the igniter element to operate if the view door is open.
4. Adjust Feed Rate. If this is your first fire or you are trying different pellets, set the feed adjuster to #4, Fig. 1. This is a conservative number and will probably need to be increased. After you know a feed rate setting that works well, use that setting. Remember, if your feed rate is too high you may waste fuel.
5. This is usually a weekly maintenance procedure. Cleaning the burn pot with the scraper with a small amount of new fuel in the bottom is not a problem. First, scrape the ashes off the front of the burn pot into the ash pan. Then scrape the holed surface downward into the burn pot. When the stove feeds, these scrapings will be pushed out by the feeder.
6. The ash pan can hold the ashes from approximately 1 ton of premium fuel. This means the ashes will only need to be emptied a few times a year.
7. Setting the feed adjuster # for maximum burn: With the unit burning in "AUTO", turn to "Stove Mode" and put the fan on "H". Set the Temperature Dial to #7. Allow the unit to burn for about 30 minutes and check ash on front of burn pot. Fig. 2. If the ash line is larger than 1", turn the feed adjuster from #4 to #5. Allow another 30 minutes of burn time and check again. If, at #6 setting, a 1" or less ash bed is not obtainable, it is not a problem. The 1" ash bed is only at maximum burn rate and during normal operation, the ash bed will be larger.

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![Fig. 1](image1)

![Fig. 2](image2)
The Accentra Insert is more than just automatic ignition, it is also automatic temperature control. The automatic system will allow the fire size to be adjusted to match the heating needs and even put the fire out if necessary. If heat is needed after the fire is out, the Accentra Insert will automatically re-ignite and adjust the fire size to match the heating need. The totally automatic room sensor mode is recommended because of its efficiency. The unit can be switched between "AUTO" and "MANUAL" at any time during operation.

**Igniter switch to "AUTO"**

**Room Temperature Mode**

In "Room Temp Mode" heat output is controlled automatically by the Room Sensing Probe. When the Room Sensing Probe calls for heat, the stove will increase output. When the Room Sensing Probe is getting close to the set temperature, the stove will begin to level off output and keep the fire burning at just the right temperature to maintain that setting.

High output is determined by the feed rate setting. This setting, generally on #4, can be increased if higher burn rates are necessary (Fig. 1). The unit's maximum burn rate should not create less than 1" of ash on the burn pot front edge (See Fig.2). Overfeeding is not a safety concern, but fuel may be wasted if unburned pellets fall into the ash pan.

In "Room Temp Mode" a constant fuel consumption rate is sacrificed for exact room temperature. Therefore, as it gets colder, more pellets will be burned automatically.

The distribution blower speed will vary according to the position of the mode selector pointer, and fire size.

**Igniter switch to "AUTO"**

**Stove Temperature Mode**

This allows for automatic ignition upon start-up only. The unit can then be set at any desired setting. The heat output and fuel consumption will remain constant regardless of room temperature (See Fig. 4). The unit's maximum feed rate should not create less than 1" of ash on the burn pot front edge. See Fig. 2.

The unit's low burn or maintenance setting is as low as it will go. It will not go out unless it runs out of fuel or is turned off.

**Shut-Down Procedure**

To kill the fire or stop burning the stove, turn the Mode Selector to "OFF". This will cause the fire to diminish and burn out. When the fire burns out and the stove cools down everything will stop.

If you pull the plug to shut down the stove, all motors will stop. This may cause incomplete combustion and smoke in the firebox. If the load door is opened, the smoke may escape.

The best way to shut down the stove is simply let it run out of pellets, then the stove will shut down automatically.
Starting First Fire

Igniter Switch to "MANUAL" (down position)
Make sure the unit is plugged into a 120 VAC, 60 HZ electrical source. The power light should be the only light lit.

NOTE: Be sure there is no fuel or other combustibles in the ash pan prior to lighting.

1. Turn FEED ADJUSTER to desired feed rate. No. 4 is good for most pellets.
2. Turn the MODE SELECTOR to “OFF” and then to the desired mode. This will reset control and start the combustion motor.
3. Turn the TEMPERATURE DIAL to the desired setting.
4. Clean burn pot with scraper if necessary.
5. Fill burn pot with pellets, only level with front edge. (Do Not Over Fill).
6. Add starting gel on top of the pellets. Stir gel into pellets for fast lighting.
7. Light starting gel with a match, and close the door. Operation will begin when the fire reaches the proper temperature.
8. Fill hopper with pellets and remove ashes as required.

Store fuel in a dry area, away from all ignition sources and outside all limits of the stove’s clearance requirements to combustibles. Do not store the fuel were it interferes with the refueling of the stove or emptying of ashes. Do not store any ashes removed from the stove near the fuel or other combustible materials.

WARNING
BURNING GARBAGE, USE OF IMPROPER FUELS, FIRE STARTERS OR ALTERING THE STOVE FOR HIGHER HEAT OUTPUT MAY CAUSE DAMAGE TO THE STOVE AND COULD RESULT IN A HOUSE FIRE. USE ONLY APPROVED FUELS AND FOLLOW ONLY THESE OPERATION GUIDELINES.

Warning
NEVER USE GASOLINE, GASOLINE-TYPE LANTERN FUEL, KEROSENE, CHARCOAL LIGHTER FLUID, OR SIMILAR LIQUIDS TO START OR ‘FRESHEN UP’ A FIRE IN THIS HEATER. KEEP ALL SUCH LIQUIDS WELL AWAY FROM THE HEATER WHILE IN USE.
The Accentra Insert is capable of manual operation. This also allows the operator to manually control operation during an emergency (i.e. igniter failure, when using a 502H battery backup, or when using certain generators.) The unit can be switched between "AUTO" and "MANUAL" at any time during operation.

NOTE: When starting the unit in the "AUTO" mode and switching to "MANUAL", you may switch at any time. Once an ignition cycle is started, it will continue regardless of mode.

Igniter Switch to "MANUAL"
Room Temperature Mode
The fire will have to be lit with starting gel and a match, or started automatically, see "Automatic Operation". Turn to "Manual" position once the start cycle begins.

The difference between "AUTO" Room Temperature Mode and "Manual" Room Temperature Mode is that the fire will not go out as the room temperature goes above the control board setting. The unit can only go to low burn and will remain there until it runs out of fuel or until more heat is needed and the feed rate increases. Feed rate adjustments and dial settings are the same as "AUTO" settings.

Igniter Switch to "MANUAL"
Stove Temperature Mode
The advantage of this mode is to allow the operator to have a large viewing fire without blowing extra heat into the room.

During operation, with the temperature dial set at #4 or less, the distribution fan will not operate. A #4 on the temperature dial and a #4 on the feed adjuster is approximately 80% output. It is not necessary to operate the distribution blower below this point. Therefore, there can be a higher feed rate (a larger viewing fire) without an excess of hot air blowing into the room.

An example of when to use the Manual Stove Temperature Mode is if you want to watch a large fire and the room is already up to temperature. The Stove Temperature Mode allows you to have a larger fire and a lower sound level, without the distribution blower.

NOTE: During the use of this mode, if you keep increasing the temperature dial setting to increase the fire size, the distribution blower will automatically come on when the ESP Temperature reaches 350°F, or 81% output.
ESP Control

Status Light
Will be lit in either stove or room temp mode when pointer is not within off position band except after normal shut down. Blinks to indicate errors listed below.

3 Blinks: Indicates that the ESP (Exhaust Sensing Probe) has failed, has a broken connection, or has gone out of range too many times. This requires a manual reset*.

4 Blinks: Can occur only in Room Temp Mode and indicates Room Sensing Probe failed or not installed. If a Room Sensing Probe is then installed, the status light will automatically reset. NOTE: Unit will not start in "AUTO" with this status error.

5 Blinks (In Igniter Auto. Mode Only): Indicates that the unit has failed to light within the 36 minute start cycle. To reset - Turn Mode Selector to "OFF", then turn to either mode again.)

6 Blinks: Indicates that the control has calculated poor or incomplete combustion occurring for more than 50 minutes. A six blink status may be set if the stove is allowed to run out of pellets. To reset, turn mode selector to "OFF", then back on to the desired mode. If the unit was not out of pellets, see Troubleshooting section, Page 33, for more details.

*Manual reset*: disconnect power cord for a few seconds and reconnect. If error still occurs call your Dealer.
How to Reduce the Weight for Installation

1. Remove the top/lid assembly and side panels.
   • **Note: Removal of the cast hopper lid itself is NOT necessary or recommended.**
   • Note: The hopper lid must be in the "OPEN" position before the top/lid assembly can be lifted off or reinstalled on the stove body.
   • There are (4) 1/4-20 x 1/2" flange head bolts securing the top/lid assembly to the stove body. They can be removed from the underside with a 3/8" socket.

**The cast top and lid assembly bolt down bars:**
On each side of the stove body, underneath the cast top, are (2) 1/4" flange head bolts. See Fig. 12. These bolts pull the cast top and lid assembly down onto the hopper gasket to seal the hopper. They also allow for a small amount of front to back adjustment for alignment of the top into the wing pockets.

**NOTICE:** When removing the top and lid assembly, first remove the hopper lid position switch from its mounting bracket. Loosen the switch retainer nut, and allow the switch to drop out of the bracket. **Leave the bracket in place.**
How to Reduce the Weight for Installation, cont'd
2. Remove the door by swinging it open approximately 90° and lift it upward until it clears the hinge pins.
3. Remove the ash pan
4. Remove the (4) internal pieces of cast iron. See Fig. 14 and 15.

Removing the Center Medallion
• Lift up on the 2 bottom corners of the medallion until it is higher than the top of the flame guide.
• Pull the bottom edge of the medallion front approximately 1 inch.
• Pull downward on the corners of the medallion until the top is released from the 2 retainers that keep the top aligned when in place.
• Note: The heat exchanger covers will tilt to the front when the center medallion is removed.

Removing the Heat Exchanger Covers
• Remove the heat exchanger cover by lifting it upward about 1/2 inch and move the bottom edge front until it sits flat on the firebox bottom.
• Rotate the edge of the heat exchanger closest to the burnpot until it is in front of the burnpot.
• Tip the top of the heat exchanger toward the middle of the opening until it can be lifted up and out.

Remove the cast side panels by lifting them upward off of the hinge pins. See Fig. 13.
**Beginning Installation**

**IMPORTANT:** The mounting frame/surround assembly and flue piping is the most critical part of the installation and must be done correctly and installed securely.

1. Choose the chimney configuration that is best suited for the installation. See venting section. Page 21
   • Note: If 100% outside air is desired or required, the outside air option will need to be installed on the stoves body. (See instructions included with outside air kit (part #1-00-674080.) See Page 22.

2. Make sure the unit will fit into the fireplace opening. When installing in smaller fireplaces, test fit the mounting frame into the firebox. Note: The unit overhangs to the rear. See Fig. 17

3. Install the 3 piece cast surround set to the sides and top of the mounting frame with the bolts and nuts supplied. The left and right side should be done before the center section is installed. Make sure the bolts are loose. Do not remove the side panel hinges. The left and right side wings should be standing up aligned with the side of the mounting frame and slid inward towards the center. Note: The wings mount on the rear side below the notch and on the front side above the notch. See Fig. 16 & 18. Slide the cast ash lip onto the frame and check to make sure it can go against the roped frame rails and fits into the pockets on the left and right cast sides. See Fig. 19. Install the center section.

4. If the wing extension is required, it should be installed next.

**NOTE:** The stove body extends through the mounting frame in the rear approximately 2”.

**Cast in front of the frame. Use (1) 1/4-20 x 3/8 flange bolt from the rear.**

**Cast behind the mounting frame flange. Use (2) 1/4-20x5/8 flange bolts and nuts with bolts from the front.**

**Approximately 2” overhang**

**Slide the ash lip casting into the frame, making certain the ash lip is sitting on the slide rails on either side. With the ash lip in place, adjust the surround sides so there is an even gap where the ash lip extends into the surround side and tighten.**

**3” Outside Air starter collar**

**Fig. 16**

**Fig. 17**

**Fig. 18**

**Fig. 19**
5. The power cord can be installed exiting the left (standard) or right side of the surround. If a right side cord is desired, follow the instructions below.

Changing the cord exit location from the left side to the right side:
The cord is located on the left side, standard from Harman. (See fig 21.)
To route the cord to the right side:
• Cut the wire-ties looping the cord to the left
• Re-route the cord along the top of the steel angle and down the right side.
• Re-tie (not supplied by Harman) the wire through the notches provided in the mounting frame. Then down the right side rail.
• Do not remove or move the cord retainer, it is made to reach both the right and left sides.

6. You must now decide whether to install the room sensor as a wall sensor or as a return air sensor. Harman highly recommends that the room sensor be installed. If you are installing the room sensor as a wall sensor, the long black 2 wire cable must be wire-tied to the power cord. This wire is long enough to reach the end of the power cord so the installer can reach past the hearth to the location where the extension wire (18/2 thermostat wire, not supplied by Harman) can be spliced to go to the wall location chosen for the room sensor.
7. If the room sensor is used as a return air sensor rather than a room thermostat/sensor, the black cable will not be used. The room sensor itself (gray or black cable with black and red wires) will be connected to the blue twisted wires from the control board.
Note: The stove body must be able to slide out of the shell to the limit of the power cord wires for cleaning and service. Therefore, if the room sensor is connected as a return air sensor, the wire should be connected long enough to allow this, but not too long that it would get tangled or pinched anywhere.
Notice: The male/female connections between the mounting shell and the stove body should always be maintained. Wirenut or taped splices should never be used.

**Connecting the room sensor as a return air sensor**

- Insert the sensor end of the wire from the rear of the mounting frame through the hole as shown in fig. 24.
- Wire-tie the sensor end so that the sensing tip is in the middle of the front return air opening. See Fig. 25.
- Wire-tie the sensor wire to the inside of the mounting frame up to the cord grounding location. Follow the power wiring to where you make the male/female terminal connection to the twisted blue wires.
There are (2) crimp-on connectors in the hardware pack that must be installed on the internal ends of the room sensor wires.

8. Install the (4) 3/8-16 x 1” leveling bolts into the threaded holes in the bottom pan of the mounting shell. The front two leveling bolts may not be necessary, but the back two will need to be used to level the wing so that it is flush with the fireplace face. See Fig. 26.

9. Install the completed frame/surround assembly into the firebox and level/plumb the wing to the fireplace face using the leveling bolts as jacks.
Installation

10. Test fit the cast ash lip (See fig. 25) on the shell frame mounting rails. The ash lip should slide on these side rails without lifting upward off of the rails as the ash lip is slid inward. A small clearance of about 1/16" is an ideal space between the legs of the ash lip and the hearth. This cast ash lip is a decorative part that does not and should not support any weight.

11. Tighten the (2) 1/2" threaded rods up against the lintel of the fireplace opening. It is also recommended to use some form of anchoring screws through the bottom of the shell into the hearth. There are up to 5 holes provided. Note: It is a good idea to check the ash lip again. The frame may have shifted when the final anchoring was completed. See fig. 26.

12. Complete the flue piping, and outside air piping, if used. Make sure the damper area is sealed.

WARNING! DO NOT CONNECT THIS UNIT TO ANY AIR DISTRIBUTION DUCT OR SYSTEM.

13. If a rear exit flue configuration is used, with or without outside air, make sure the flue pipe termination clearances are followed as per the manufacturers recommendations.

14. Install the flue pipe insulation wrap. See Fig. 27. This ceramic insulation is precut to form around the flue pipe stub, to reduce heat transfer into the area around the rear of the hopper and motor area. This insulation must be installed in all configurations, even if a rear discharge is used. See Fig. 29.

This picture shows the completed insulation wrapped around the flue pipe Twisted tie wire from the mounting frame upward.

With larger flue pipes this bottom edge of the insulation will need to be trimmed to complete the wrap.
15. Install the cast side panels by sliding them down over the lasered hinge pin. Note: Check for rotational swing, but finish with them in the open position. The cast side panels may need adjustment after the stove body is latched into place and the front door is closed.

16. Place the stove body on the mounting shell gasketed rails and insert the body into the opening far enough that it can't tip out. Note: A service rail kit (Part #1-00-08007), or a pair of 2 x 4's supported in front of the hearth will make this job easier. See Fig. 31.

17. Complete the following electrical connections (CAUTION: Disconnect the power cord.) There are 5 connections that must be completed. See Fig. 33 & 34.

Connecting the ground from the wing to the stove body
- The green wire with a female terminal is the stove body ground.
- On the combustion air inlet box there is a male terminal ground.
- If service is performed on this stove, this ground connection must be the first one on and the last one off.

Connecting the power cord
The white from the mounting frame connects to the white of the insert body. The black from the mounting frame connects to the brown of the insert body.
Connecting the Room Sensor

Connecting the room sensor to the blue twisted wires from the control board:
• (2) 3/16 inch male terminals are provided for the ends of the room sensor wires.
• They will mate with the female terminals on the blue twisted wires.
• These connections are “not polarity specific.”

18. Install the front door. Check the latch and gasketing.

19. Inspect the silicone sponge gasket on the top edge of the hopper.
• If it is okay, put the cast top/hopper lid assembly (see Fig. 35) into place over the hopper.
• Make sure the hopper lid is open to install the top, then close it to keep from getting pinched in case the lid falls unexpectedly.
• Insert the (4) 1/4-20 x 1/2 flange head bolts into the mounting hole but do not tighten them. See page 9, fig. 12.

20. “Test” the unit with the stove body pulled out. This will allow you to see the motors in operation.
• Turn the control to the "OFF" position.
• Plug the unit into a 120 VAC 60 hz outlet.
• Turn the control to "test". All of the motors should operate at full voltage for 60 seconds.
Note: The door must be closed for the feed motor to operate.
• With the "Test" completed, turn the feed adjuster off of test, and unplug the unit.

21. Inspect the flue docking gasket. See Fig. 36.

Docking Gasket

Every time the unit is pulled out of the mounting frame, the orange high temperature docking gasket should be inspected. Check for tears or signs that the gasket is not sealing properly.
22. Slide the stove body into the mounting frame.
   • Note: The two spring latches on the bottom right and left side of the body must be in the proper position to enter the latch holes. (See fig. 37).
   • Latch the (2) spring latches into place.

23. Shift the cast top/hopper lid assembly inward as far as possible to achieve a parallel fit with the surround sides. See Fig. 39. Tighten the cast top/hopper lid assembly bolts with a 3/8” socket. See page 9, Fig. 12.

24. Install and adjust the side panel magnets.
   • In the hardware pack are (2) magnets, (2) spacers and (2) 10-32 x 1 1/4” bolts and nuts.
   • Bolt the magnets through the holes provided in the cast ash lip.
   Important: The spacer must be on top of the hole, the magnet on top of the spacer, with the bolt going, down, through the hole, with the nut at the bottom, under the ash lip. See fig. 38.

25. Check the fit of the cast ash lip to make sure that it can be slid in and out easily. The cast ash lip can remain in place at this time. Note: The cast ash lip can be moved upward if necessary to gain clearance for the cast ash lip.
Wiring

Always disconnect the power cord before the unit is pulled from the mounting frame.
As you can see, the control board is easily accessible from the rear with the body pulled out of the frame, even if it is only pulled out several inches.
• Always inspect the wiring harness of the 11 pin socket (large white flat plug where all of the power wires terminate.)
• Always inspect the wiring harness where the wires transfer from the control to the rear inside of the body.
• Make sure there are no worn or frayed areas.

Inspect the wiring harness transition area: This is the area that comes closest to the mounting frame as the unit is slid in and out of the frame.

Fig. 40

Log Set Option

Install the log bracket with the two thumb screws provided.

Fig. 42

Fig. 43

REMINDERS

• Do not allow pellets or sawdust to build up on the hopper lip.
• Inspect the hopper lid gasket for damage. A good hopper lid seal is very important for proper operation.

Fig. 41

Hopper lid foam gaskets
Cast Top

IMPORTANT NOTE: BEFORE CLEANING THE HEAT EXCHANGERS, THE LOG AND THE LOG BRACKET MUST BE REMOVED.
These units are pre-tested at the factory with exactly 120 Volts A.C., 60 Hz. They are checked and adjusted for firebox tightness, gasket leakage, motor operation and igniter operation. The stove is then factory set at a high adjustment. **NOTE: Low draft adjustment may be required. The factory low draft setting may not be correct for the unit's permanent installation conditions.**

The control board on the Accentra Insert is equipped with a low draft adjustment port. Located on the control face just to the right of the igniter light. See Figure 44. This voltage adjustment is provided to allow the unit to be adjusted for the household voltage where the unit is going to be in permanent operation. **NOTE: The line voltage varies from area to area and often home to home.**

The low draft voltage should be adjusted to achieve the most efficient burn on low burn or "maintenance". This voltage adjustment allows the installer to change the low voltage set point approximately 15 volts. This adjustment should be done by the installer during set up because a draft meter reading is **required** to insure proper set up.

If the unit is not adjusted properly, it does not cause a safety concern. If the unit is adjusted too high, only efficiency is lost. If the unit is adjusted too low, the low draft pressure switch will not allow the feeder motor or the igniter to operate.

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**Combustion Motor Speed Control**

**Low draft only set point.**

The small straight screwdriver slot is plastic; therefore, the unit can be adjusted while in operation.

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**Draft Meter bolt hole location**

The head of the plug bolt can be accessed through the bottom distribution air inlet with the cast ash lip removed.

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A simple draft test should be performed after completing the flue pipe installation. To record the results for future reference:

1. Plug unit into a 120VAC, 60 HZ outlet.
2. Close the hopper lid and front view door. Neither pellets or a fire are required for this test.
3. With the mode selector in the "OFF" position, turn the feed adjuster to "TEST".
4. Record the high draft in. W.C. (Normal is -.45 to -.55) The control will be on the High Draft for a total of 1 minute.
5. After 1 minute, the combustion motor will go down to low draft and the distribution blower will go on high. Allow approximately 15 seconds to pass for the combustion motor to slow before checking the low draft.
6. If the low draft is between .30 and .35, record the reading in. W.C. If the reading is higher, slowly turn the set screw counter-clockwise until the draft lowers. If the reading is lower, very slowly turn the set screw clockwise until the draft increases.

**NOTE: In some cases, the draft may not go as low as .30 even with the set screw completely counter-clockwise.**
Mobile Home Installation

Mobile home installation should be done in accordance with the Manufactured Home and Safety Standard (HUD), CFR 3280, Part 24.

When installing the Accentra in a mobile home several requirements must be followed:
1. The unit must be bolted to the floor. This can be done with 1/4” lag screws through the 5 holes in the base plate shown in Fig. 26.
2. The unit must also be connected to outside air. See page 22. All mobile home installations require the use of outside air, this will increase the heating efficiency of the unit and keep it from suffering any effects associated with room air starvation such as poor combustion and or erratic operation. Periodically check the air inlet for any obstructions such as snow or ice build up.

Kitchen exhaust fans, clothes dryers and other similar devices may cause improper operation of the pellet stove, if, while in use, it keeps the room in a negative pressure, thus allowing pipe joints, not completely sealed, to leak exhaust into the room. Be sure to allow adequate ventilation while using such appliances

3. Floor protection and clearances must be followed. Floor protection and clearances to combustibles must be followed as per installation instructions for the stove. Clearances may only be reduced by means approved by the regulatory authority.
4. Unit must be grounded to the metal frame of the mobile home.
5. Smoke alarms and smoke detectors are recommended to be used with wood and biomass fueled stoves. When opening the firebox door some exhaust may escape into the room and set off the alarm. If this should happen ventilate the room to remove the smoke and reset the alarm, if the alarm would go off when no one was working with the stove ventilate the room and have your home checked to find the source of the leak.

Safety Reminders

When installing and operating your Harman Accentra Insert, respect basic safety standards. Read these instructions carefully before you attempt to install or operate the Accentra Insert. Failure to do so may result in damage to property or personal injury and may void the product warranty.

Consult with your local building code agency and insurance representative before you begin your installation to ensure compliance with local codes, including the need for permits and follow-up inspections.

CAUTION: This appliance must be vented to the outside.

Due to high temperatures, this stove should be placed out of traffic and away from furniture and draperies.

Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burn to skin and/or clothing.

Young children should be carefully supervised when they are in the same room as the stove.

Clothing and other flammable materials should not be placed on or near this stove.

Installation and repair of this stove should be done by a qualified service person. The appliance should be inspected before use and at least annually by a qualified service person. More frequent cleaning will be required. It is imperative that control compartments, burners, and circulating air passageways of this stove be kept clean.

CAUTION
THE STOVE IS HOT WHILE IN OPERATION. KEEP CHILDREN, CLOTHING AND FURNITURE AWAY. CONTACT MAY CAUSE SKIN BURNS.

WARNING
KEEP COMBUSTIBLE MATERIALS SUCH AS GRASS, LEAVES, ETC. AT LEAST 3 FEET AWAY FROM THE POINT DIRECTLY UNDER THE VENT TERMINATION.
A combustion blower is used to extract the combustion gases from the firebox. This causes a negative pressure in the firebox and a positive pressure in the venting system as shown in fig. 46. The longer the vent pipe and more elbows used in the system, the greater the flow resistance.

The recommended maximum flue lengths for the Accentra Insert are as follows:
4" Stainless Steel Flex: 30 Lineal ft. Vertical*

**4" PL Vent Pipe:**
4" PI Vent Pipe: 30 Lineal ft. Vertical*
4" PI Vent Pipe: 14 ft. Vertical w/1-90° and 12 lineal ft. horizontal*

If additional 4" PL Vent fittings are required, the overall length must be reduced by:
Vertical 90° or T: 2.5'
Vertical 45°: 1.5'
Horizontal 90° or T: 5.0'
Horizontal 45°: 2.5'

**3" PL Vent Pipe:**
20 Lineal ft. vertical*
8 Lineal ft. vertical w/1-90° & 8 lineal ft. horizontal*

If additional 3" PL Vent fittings are required, the overall length must be reduced by:
Vertical 90° or T: 2.0'
Vertical 45°: 1.0'
Horizontal 90° or T: 4.0'
Horizontal 45°: 2.0'

* Long runs of flex or PL vent pipe installed directly vertical from the flue stub may require more frequent cleaning due to fly ash falling off inside and collecting directly above the combustion blower outlet. Any use of horizontal venting will require more frequent cleaning. It is the responsibility of the installer to make sure the entire flue configuration is accessible for cleaning.

4" stainless steel flex vent piping is only allowed for use in masonry fireplaces and chimneys or factory built wood burning fireplaces with class A metal chimneys. All pellet vent pipe must be secured together either by means provided by pipe manufacturer or by 3 screws at each joint.

Use only the specified venting components. Use of any other components will void the product warranty and may pose a hazard.

Do Not Install A Flue Damper In The Exhaust Venting System Of This Appliance.

DO NOT CONNECT THIS UNIT TO A CHIMNEY FLUE SERVING ANOTHER APPLIANCE.

### Avoiding Smoke and Odors

**Negative Pressure, Shut-down, and Power Failure:**
To reduce the probability of back-drafting or burn-back in the pellet burning appliance during power failure or shut-down conditions, the stove must be able to draft naturally without exhaust blower operation. Negative pressure in the house will resist this natural draft if not accounted for in the pellet appliance installation.

Heat rises in the house and leaks out at upper levels. This air must be replaced with cold air from outdoors, which flows into lower levels of the house. Vents and chimneys into basements and lower levels of the house can become the conduit for air supply, and reverse under these conditions.

**Outside Air:**
Harman Home Heating and Hearth & Home Technologies recommend attaching outside air in all installations, especially lower level and main floor locations.

Per national building codes, consideration must be given to combustion air supply to all combustion appliances. Failure to supply adequate combustion air for all appliance demands, may lead to back-drafting of those and other appliances.

When the appliance is side-wall vented: The air intake is best located on the same exterior wall as the exhaust vent outlet and located lower on the wall than the exhaust vent outlet.

When the appliance is roof vented: The air intake is best located on the exterior wall oriented towards the prevailing wind direction during the heating season.

The outside air connection will supply the demands of the pellet appliance, but consideration must be given to the total house demand. House demand may consume some air needed for the stove, especially during a power failure. It may be necessary to add additional ventilation to the space in which the pellet appliance is located. Consult with your local HVAC professional to determine the ventilation demands for your house.
Outside Air

The outside air kit consists of a flue stub pipe, fiberglass gasket, silicone gasket, intake box and a section of flex pipe. See Fig. 47.

An adjustable chimney intake extension, part # 1-00-674104 is available to be used on masonry chimneys only. See Fig. 48.

Additional information and diagrams can be found on pages 23 thru 27, under venting.

To install outside air, use kit part number 1-10-674080. Follow the installation instructions provided with the kit.

Vent Configurations:

To reduce probability of reverse drafting during shut-down conditions, Hearth & Home Technologies strongly recommends:

- Installing the pellet vent with a minimum vertical run of five feet, preferably terminating above the roof line.
- Installing the outside air intake at least four feet below the vent termination.

To prevent soot damage to exterior walls of the house and to prevent re-entry of soot or ash into the house:

- Maintain specified clearances to windows, doors, and air inlets, including air conditioners.
- Vents should not be placed below ventilated soffits. Run the vent above the roof.
- Avoid venting into alcove locations.
- Vents should not terminate under overhangs, decks or onto covered porches.
- Maintain minimum clearance of 12 inches from the vent termination to the exterior wall. If you see deposits developing on the wall, you may need to extend this distance to accommodate your installation conditions.

Hearth & Home Technologies assumes no responsibility for, nor does the warranty extend to, smoke damage caused by reverse drafting of pellet appliances under shut-down or power failure conditions.
This method provides excellent venting for normal operation. This method also provides natural draft in the event of a power failure.

A cap should be installed on the chimney to keep out rain.

Combustion air is provided from the living area and enters the feed system from around the wing and stove body spaces.

#1 Installing into an existing fireplace chimney

This method provides excellent venting with 100% outside air which is the most efficient operation of this unit. This method also provides natural draft in the event of a power failure.

A 4 inch stainless steel flex pipe is needed for the flue pipe, and 3" aluminum or Stainless Steel Flex Pipe is used for the intake.

**WARNING**

CHIMNEY CONNECTOR PIPE MAY NOT PASS THROUGH CONCEALED SPACES INCLUDING AN ATTIC, ROOF SPACE, CLOSET, FLOOR OR CEILING.

#2 Installing into an existing fireplace chimney

This method provides excellent venting for normal operation. This method also provides natural draft in the event of a power failure.

A cap should be installed on the chimney to keep out rain.

Combustion air is provided from the living area and enters the feed system from around the wing and stove body spaces.
This method provides excellent venting for normal operation. This method also provides natural draft in the event of a power failure. If the chimney condition is questionable you may want to install a liner as in method #2.

This is the minimum allowed vent pipe using 4" stainless steel flex pipe.

The vent pipe must extend past the damper sealing area by at least 12 inches.

Note: The insulation material must not be allowed to expand to the point that it covers the end of the flex pipe.

The chimney should be capped with any style cap that will not allow rain or snow to enter.

In some places in the US and Canada, it is required that the vent pipe extend all the way to the top of the chimney. Check your local codes.

**WARNING**

CHIMNEY CONNECTOR PIPE MAY NOT PASS THROUGH CONCEALED SPACES INCLUDING AN ATTIC, ROOF SPACE, CLOSET, FLOOR OR CEILING.

This method provides excellent venting for normal operation and in a fireplace with inadequate flue space, or a height of over 30 feet. A 3" or 4" PL vent pipe should be used with the needed swivel flue stub.

NOTE: The flue stub insulation wrap must still be used with this method. See page 14, Fig. 27 & 29. With a 100% outside air kit the outside air can be installed in the same manner as the flue pipe.

**CAUTION**

KEEP COMBUSTIBLES (SUCH AS GRASS, LEAVES, ETC.) AT LEAST 3 FEET AWAY FROM THE FLUE OUTLET ON THE OUTSIDE OF THE BUILDING.
Installing the Accentra Insert into an existing factory built wood burning fireplace

When installing the Accentra Insert into a factory built wood burning fireplace, the Manufactured Fireplace Installation Kit # 1-00-674205 must be used. In addition, several things need to be taken into consideration.

The size of the fireplace opening. Will the unit fit into the opening? Many of these units have metal smoke shields inside the top that can be removed to gain height. Often the side and rear refractory can be removed to gain depth and width. In some circumstances, the front lower lip or grill work may also be removed. Be sure and follow the guidelines in the kit instructions. Because of the special track system, it is also permitted to remove the floor refractory and/or insulation in the bottom of the manufactured fireplace, right down to the outer sheet metal, which must be left in place for floor protection under the insert mounting frame. Floor protection guidelines, as listed on page 14 must also be followed.

Note: If the Harman Accentra Insert is installed into a factory built wood burning fireplace, this label (Harman part # 3-90-00675) MUST be attached to the altered fireplace. This label is included in the Manufactured fireplace installation kit.

OPTIONAL HOPPER CONFIGURATIONS FOR SMALLER FIREPLACE OPENINGS:
The Harman Accentra Insert can be factory built with shorter hopper configurations.
The standard requires a 24" opening. Part #1-90-00674
Option 1: Requires a 22" opening height. Part #1-90-00675
Option 2: Requires a 20" opening height. Part #1-90-00676
Keep in mind the hopper capacities will decrease with the optional heights.
Accentra Insert  Zero Clearance Cabinet

Sample Mantel System

See your dealer for part details and installation instructions.

Be sure to use approved pellet vent pipe wall and ceiling pass-through fittings to go through combustible walls and ceilings. Be sure to use a starting collar to attach the venting system to the flue stub and seal the connection with high temperature silicone.

When using 3” or 4” PL vent pipe, there must be a 3” clearance to combustibles.

Harman Zero Clearance Box Flue Pipe Rough-In Support (optional) Part # 1-00-674119

A minimum of a 1” hearth is required when using the Harman Zero Clearance box.

Combustible materials are allowed to touch the cabinet anywhere behind the front mounting flanges except vent clearance areas. The hearth substructure may be built of combustible material although a non-combustible hearth surface (tile, stone, metal, glass) must extend as far as shown on the appliance’s Testing Label.
I. The clearance to service regulator vent outlet must be a minimum of 6 feet.¹

J. The clearance to a non-mechanical air supply inlet to the building or the combustion air inlet to any other appliance must be a minimum of 48”.¹

K. The clearance to a mechanical air supply inlet must be a minimum of 10 feet.¹

(with outside air installed, 6 feet)

L. The clearance above a paved sidewalk or a paved driveway located on public property must be a minimum of 7 feet.¹²

M. The clearance under a veranda, porch, deck or balcony must be a minimum of 12 inches.¹³ (b. also)

NOTE: The clearance to vegetation and other exterior combustibles such as mulch is 36” as measured from the center of the outlet or cap. This 36” radius continues to grade or a minimum of 7 feet below the outlet.

¹Certain Canadian and or Local codes or regulations may require different clearances.

²A vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings.

³Only permitted if veranda, porch, deck, or balcony is fully open on a minimum of 2 sides beneath the floor.

NOTE: Where passage through a wall, or partition of combustible construction is desired, the installation shall conform to CAN/CSA-B365. (if in Canada)
The glass used in your stove is manufactured to exact standards to withstand the high heat of the fire, but like all glass, it must be treated with common sense and care. Never abuse the glass by slamming the door shut or striking the glass with a heavy object. If the glass is broken or damaged, do not operate the stove until it has been replaced.

**Glass - Replacement**

If the stove’s glass is cracked or broken, you must replace it before operating your stove. Remove pieces carefully. Replace glass only with Harman replacement glass; do not use substitutes.

Carefully remove damaged glass, gasket material, and hold down clips (set aside).

Install the self adhesive 1/4” gasket material around the front face of the glass. Set the glass panel and gasket gently onto the door. Install the hold down clips and tighten with bolts.

**Glass - Cleaning**

Sometimes it will be necessary to clean accumulated ash from the glass surface; allowing this ash to remain on the glass for long periods can result in “etching” due to the acidity of the ash. Never clean the glass while it is hot, and do not use abrasive substances. Wash the surface with cool water, and rinse thoroughly. You may wish to use a non-abrasive cleaner specifically designed for use on stove glass. In any case, dry thoroughly before relighting your stove.

**Disposal of ashes**: Ashes should be placed in a metal container with a tight fitting lid. The closed container of ashes should be placed on a non-combustible floor or on the ground, well away from all combustible materials, pending final disposal. If the ashes are disposed of by burial in soil or otherwise locally dispersed, they should be retained in the closed container until all cinders have thoroughly cooled.

**Soot and fly ash**: Formation and need for removal. The products of combustion contain small particles of fly ash. The fly ash will collect in the exhaust venting system and will restrict the flow of the flue gases. Pellet fuels have different ash contents depending on what type of wood has been used to make the pellets. We recommend to clean the system after approximately 1 ton of pellets have been burned and judge from that how often the stove should be cleaned, remember if you change pellets it may change how often you have to clean your stove.

When burning wood slowly, the potential exists for creosote to form. The venting system should be inspected periodically throughout the heating season to determine if a creosote buildup has occurred. If a significant layer of creosote has accumulated (3mm or more), it should be removed to reduce the risk of a chimney fire. If a fire occurs, call the fire department, shut down the stove, and evacuate the residence. Before using the appliance, have the venting system thoroughly inspected and replace any damaged components.

*Replace glass only with high temperature ceramic glass.*

*Inspect door gasket during cleaning and inspection.*
Burn Pot Cleaning and Maintenance

Whenever adding fuel, take the opportunity to clean the burn pot. *(Weekly at minimum)*

- Scrape the top holed surface and sides of the burn pot down to auger tube. *(Fig. 58)* It is not necessary to completely remove all material from the burn pot. The excess will be pushed out during the next use.

**Monthly, or after each ton of fuel burned:**
- Loosen the (2) wing thumb screws on the lower front angle of the burn pot. *(Fig. 59)*
- Lift off the clean-out cover *(Fig. 59)* to open the bottom clean-out chamber. *(Fig. 60)*

**DANGER**

Disconnect the power to the unit before removing cover.

- Clean ash buildup from inside the chamber while cover is off. Use the scraper to tap on the top front edge of the burn pot. This will help knock pieces of ash, loosened by the scraping process, down through the holes. It also helps knock scale off of the igniter element.

**Figure 60**

The igniter is made to be removable for service by insulated male/female wire connectors. These connections between the hot leads (the wires inside the burn pot) and the cold leads (the wires from the control board) are always pulled to the inside rear of the feeder body. *(Not coiled inside the burn pot.)*

It is very important that these connections are to the inside rear of the feeder body. Also, the extra wire of the igniter wire service loop must be pulled out through the rear of the feeder and tied up so that it will not be damaged by any moving parts.

**WARNING**

Use caution when cleaning burn pot clean-out chamber. Do not damage the high temperature igniter wires.

Igniter hot lead wires *(high temperature)*

- Note: The hot lead/cold lead connection must always be pulled to the rear of the feeder body before operation.
The accordion heat exchanger surfaces are the primary source of heat transfer into the room. Therefore, it is very important to keep them clean from flyash and soot buildup.

- The heat exchanger surfaces should be cleaned after approximately every 1 ton of pellets are used.
- Use the scraper provided to clean all the way into the point.
- Note: An old paint brush works well to clean these surfaces.
- Note: The unit “must be cold” before using anything other than a wire brush.
- There are 2 primary air inlet holes on the rear flange of the burnpot. They should be checked for blockage and cleaned with a vacuum if necessary. Note: The bottom of the flame guide has 2 notches that match the holes.

**Cleaning the Heat Exchanger tubes**

Using the cleaning brush provided, clean these tubes after every 1 ton of pellets are used. These tubes are an important part of the heat exchanger. Efficiency will be lost if they are not properly maintained. The right side tube is a straight passage to the combustion blower chamber. The Left side tube follows straight back then makes a right turn, across the back, to the combustion chamber. You will need to use the entire length of the cleaning brush handle to properly clean this tube.

**Monthly Cleaning- continued:**

There is a 2” square exhaust tube on each side (lower left and right corners) of the firebox. They can only be seen with the cast heat exchanger covers removed.
Maintenance - Cleaning

Feeder Chamber

This chamber may get a buildup of fines from the feeder mechanism movement. This area should be checked and cleaned at least once a year.

To remove the feeder cover:
- Remove the 5/16" wing nut.
- Slide the cover off of the threaded stud.
- Inspect and clean the inner chamber if necessary. See Fig. 65.
- Reinstall the cover making certain it is centered on the feeder body and tighten as tightly as you can by hand.

The combustion blower is made to be removed easily for inspection and cleaning. See Fig. 67.

The combustion blower is mounted on a precision cut gasketless mounting plate. This plate is held into place with (3) thumb screws. See Fig. 67.

To remove the combustion blower:
- Turn the thumb screws counterclockwise approximately 5 turns. Rotate the entire assembly counter clockwise until the points of the retaining slots are visible.
- Remove the blower assembly with the fan blade by pulling it directly away from the blower housing.
- The cord on the motor is long enough to allow the motor to be set down on the black plastic fan cover. This allows for easy access to inspect and clean the area. See Fig. 66.
- With the blower assembly out, inspection should be done on the surfaces of the blower assembly and the housing opening where they meet. These surfaces MUST be clean and free from dirt, grit, flyash, soot or nicks in the metal. This gasketless seal relies on an extremely close tolerance. Therefore, anything other than a clean joint may cause exhaust gases and/or flyash to escape.
- The assembly can only be reinstalled in one position: with the motor winding in the upward location. See Fig. 67.
- Always make sure that the assembly is fully seated and the (3) thumb screws are tightened before operating the unit.
The **Low Draft Pressure Switch** is a differential pressure switch that monitors the negative pressure (Draft) in the firebox. If the draft becomes too low for proper combustion, the switch opens, cutting power to the feed motor and the igniter circuits. This switch is connected into the AC (high voltage) wiring.

The **Control Board/ESP combination** is responsible for all high limit safety control. There are 2 high limits, one normal operation high limit and one backup high limit. The control has an automatic diagnostic circuit that continuously monitors the ESP and Room Sensor for faults. If a fault should occur, the control sends a status alert and at the same time the unit goes down to minimum feed/minimum burn as a safety condition.

The **Hopper Lid Position Switch** is found in the rear corner of the hopper opening. If the hopper lid is not fully closed, the switch opens, interrupting the power to the feed motor and the igniter circuits. This prevents possible injury from reaching into the feeder mechanism during operation.

The **Low Draft Pressure Switch** is a differential pressure switch that monitors the negative pressure (Draft) in the firebox. If the draft becomes too low for proper combustion, the switch opens, cutting power to the feed motor and the igniter circuits. This switch is connected into the AC (high voltage) wiring.

**Accentra Pellet Insert Safety Devices**

The **Accentra Insert Motor & Component locations**

- Silicone sponge docking gasket
- Backdraft Damper Assembly
  - Always check to see if the damper plate swings freely inward and that the seating edges are not covered with dirt or lint.
- Low Draft Pressure Switch
- Distribution Blower
  - (under unit)
  - See Fig. 10, Page 9.
- Hopper Lid Position Switch

**Accentra Pellet Insert Safety Devices**
Trouble-Shooting

STOVE DOES NOT FEED
1. No fuel in hopper.
2. Firebox draft may be too low for sensing switch in feeder circuit to operate. Check for closed doors, loose or missing gasket on doors or hopper lid.
3. Hopper lid must contact the lid position switch.
4. Feed motor will not run until the ESP control senses a certain temperature. Maybe you did not put enough fuel or starting gel in the burn pot before manually lighting the fire.
5. Restriction in the hopper or feeder. Remove all fuel and examine. Clear the obstruction.
6. Feed motor has failed.

PARTIALLY BURNED PELLETS
1. Feed rate too high.
2. Poor air to fuel mixture. (Check burn pot clean-out cover and air intake).
3. Burn pot or heat exchanger tubes may need to be cleaned.
4. Combination of all the above.
5. #6 status blink: A 6 blink control board status indication is caused by poor or incomplete combustion. The circuit board has the ability to track the combustion through feed settings and ESP temperatures. When the control board has calculated poor or incomplete combustion, it will shut down the unit as a safety feature. (Poor or incomplete combustion is a contributor of creosote which may cause a chimney fire)
A 6 blink status may be caused by several things:
1. Blocked or partially blocked flue.
2. Blocked or partially blocked inlet air.
   a. Backdraft damper on the inlet pipe may be stuck closed.
   b. If outside air is installed, the inlet cover may be blocked.
3. The air chamber under the burnpot may be filled with fines and small bits of ash.
4. The holes in the burnpot may be getting filled with ash or carbon buildup.
5. Combustion blower fan blades may need cleaned.
6. Fuel restrictions as noted above.

SMOKE SMELL
Seal the vent pipe joints and connection to stove with silicone. The exhaust vent is the only part of the system that is under positive pressure.

FIRE HAS GONE OUT- Check for status light
1. No fuel in hopper.
2. Draft is too low, blocked flue.
3. Something is restricting fuel flow.
4. Hopper lid not closed properly.
5. Feed motor or combustion blower has failed.

SMOKE IS VISIBLE COMING OUT OF VENT
1. Air-fuel ratio is too rich.
   A. Feed rate too high.
   B. Draft too low caused by a gasket leak.

LOW HEAT OUTPUT
1. Feed rate too low
2. Draft too low because of gasket leak.
3. Poor quality or damp pellets
4. Combination of 1 and 2.

Helpful Hints

Cleaning Burn Pot
Whenever your stove is not burning, take the opportunity to scrape the burn pot to remove carbon buildup. A vacuum cleaner is handy to remove the residue. Be sure the stove is cold if you use a vacuum.

Carbon buildup can be scraped loose with the fire burning using the special tool provided with your stove. Scrape the floor and sides of the burn pot. The carbon will be pushed out by the incoming fuel. Always wear gloves to do this.

Removing Ashes
Turn the Temp Dial to number 1 approximately 30 minutes before removing ashes. This will result in a cooler stove and ash pan.

Maximum Feed Adjuster settings are not needed in most cases. Operating in the normal range (#4) is recommended when maximum heat output is not required. The ESP probe prevents the stove from being over-fired.

Keep the stove free of dust and dirt.

Fuel

The Accentra is approved for burning any grade of pelletized bio-mass fuel. It is also approved for burning shelled corn in a mixture with wood pellets, up to 50%. (See Page 46)

It should be noted, however, that higher ash content will require more frequent ash removal, scraping of the burn pot, and may provide less BTU's per pound.
The moisture content of pellets must not exceed 8%, and corn must not exceed 15%. Higher moisture will rob BTU's and may not burn properly.

Fuel should not be stored within the stove installation clearances or within the space required for charging and ash removal. See Page 14.
Specifications

Weight: 450 lbs.
Blower: 180 cfm
Hopper Capacity: 57 lbs. (24" hopper #1-90-00674)
Fuel: Wood Pellets
Outside Air Size: 3 inches
Fuse Rating: 6 amp
BTU Range: 0 to 42,000
Feed Rate: .75 lbs./hr. on minimum (on maintenance)
5 lbs./hr. on maximum
Vent Size: 4 inch Pellet Vent Pipe, standard,
3 inch Pellet Vent Pipe, option
Maximum Wattage: 440 Watts (Start cycle and test)
Start Cycle Wattage: 340 Watts
Normal Run Wattage: 255 Watts
Hearth & Home Technologies Inc.
LIMITED LIFETIME WARRANTY

Hearth & Home Technologies Inc., on behalf of its hearth brands ("HHT"), extends the following warranty for HHT gas, wood, pellet, coal and electric hearth appliances that are purchased from an HHT authorized dealer.

**WARRANTY COVERAGE:**
HHT warrants to the original owner of the HHT appliance at the site of installation, and to any transferee taking ownership of the appliance at the site of installation within two years following the date of original purchase, that the HHT appliance will be free from defects in materials and workmanship at the time of manufacture. After installation, if covered components manufactured by HHT are found to be defective in materials or workmanship during the applicable warranty period, HHT will, at its option, repair or replace the covered components. HHT, at its own discretion, may fully discharge all of its obligations under such warranties by replacing the product itself or refunding the verified purchase price of the product itself. The maximum amount recoverable under this warranty is limited to the purchase price of the product. This warranty is subject to conditions, exclusions and limitations as described below.

**WARRANTY PERIOD:**
Warranty coverage begins on the date of original purchase. In the case of new home construction, warranty coverage begins on the date of first occupancy of the dwelling or six months after the sale of the product by an independent, authorized HHT dealer/ distributor, whichever occurs earlier. The warranty shall commence no later than 24 months following the date of product shipment from HHT, regardless of the installation or occupancy date. The warranty period for parts and labor for covered components is produced in the following table.

The term “Limited Lifetime” in the table below is defined as: 20 years from the beginning date of warranty coverage for gas appliances, and 10 years from the beginning date of warranty coverage for wood, pellet, and coal appliances. These time periods reflect the minimum expected useful lives of the designated components under normal operating conditions.

<table>
<thead>
<tr>
<th>Warranty Period</th>
<th>HHT Manufactured Appliances and Venting</th>
<th>Components Covered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parts Labor Gas Wood Pellet EPA Wood Coal Electric Venting</td>
<td>All parts and material except as covered by Conditions, Exclusions, and Limitations listed</td>
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</tr>
<tr>
<td>1 Year</td>
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<td>2 years</td>
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<td>7 years 3 years</td>
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<td>90 Days</td>
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See conditions, exclusions, and limitations on next page.
WARRANTY CONDITIONS:
- This warranty only covers HHT appliances that are purchased through an HHT authorized dealer or distributor. A list of HHT authorized dealers is available on the HHT branded websites.
- This warranty is only valid while the HHT appliance remains at the site of original installation.
- Contact your installing dealer for warranty service. If the installing dealer is unable to provide necessary parts, contact the nearest HHT authorized dealer or supplier. Additional service fees may apply if you are seeking warranty service from a dealer other than the dealer from whom you originally purchased the product.
- Check with your dealer in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.

WARRANTY EXCLUSIONS:
This warranty does not cover the following:
- Changes in surface finishes as a result of normal use. As a heating appliance, some changes in color of interior and exterior surface finishes may occur. This is not a flaw and is not covered under warranty.
- Damage to printed, plated, or enameled surfaces caused by fingerprints, accidents, misuse, scratches, melted items, or other external sources and residues left on the plated surfaces from the use of abrasive cleaners or polishes.
- Repair or replacement of parts that are subject to normal wear and tear during the warranty period. These parts include: paint, wood, pellet and coal gaskets, firebricks, grates, flame guides, light bulbs, batteries and the discoloration of glass.
- Minor expansion, contraction, or movement of certain parts causing noise. These conditions are normal and complaints related to this noise are not covered by this warranty.
- Damages resulting from: (1) failure to install, operate, or maintain the appliance in accordance with the installation instructions, operating instructions, and listing agent identification label furnished with the appliance; (2) failure to install the appliance in accordance with local building codes; (3) shipping or improper handling; (4) improper operation, abuse, misuse, continued operation with damaged, corroded or failed components, accident, or improperly/incorrectly performed repairs; (5) environmental conditions, inadequate ventilation, negative pressure, or drafting caused by tightly sealed constructions, insufficient make-up air supply, or handling devices such as exhaust fans or forced air furnaces or other such causes; (6) use of fuels other than those specified in the operating instructions; (7) installation or use of components not supplied with the appliance or any other components not expressly authorized and approved by HHT; (8) modification of the appliance not expressly authorized and approved by HHT in writing; and/or (9) interruptions or fluctuations of electrical power supply to the appliance.
- Non-HHT venting components, hearth components or other accessories used in conjunction with the appliance.
- Any part of a pre-existing fireplace system in which an insert or a decorative gas appliance is installed.
- HHT’s obligation under this warranty does not extend to the appliance’s capability to heat the desired space. Information is provided to assist the consumer and the dealer in selecting the proper appliance for the application. Consideration must be given to appliance location and configuration, environmental conditions, insulation and air tightness of the structure.

This warranty is void if:
- The appliance has been over-fired or operated in atmospheres contaminated by chlorine, fluorine, or other damaging chemicals. Over-firing can be identified by, but not limited to, warped plates or tubes, rust colored cast iron, bubbling, cracking and discoloration of steel or enamel finishes.
- The appliance is subjected to prolonged periods of dampness or condensation.
- There is any damage to the appliance or other components due to water or weather damage which is the result of, but not limited to, improper chimney or venting installation.

LIMITATIONS OF LIABILITY:
- The owner’s exclusive remedy and HHT’s sole obligation under this warranty, under any other warranty, express or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified above. In no event will HHT be liable for any incidental or consequential damages caused by defects in the appliance. Some states do not allow exclusions or limitation of incidental or consequential damages, so these limitations may not apply to you.
- This warranty gives you specific rights; you may also have other rights, which vary from state to state. EXCEPT TO THE EXTENT PROVIDED BY LAW, HHT MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE.
20” Hopper:
1-90-00676-1 (Black)
1-90-00676-2 (Charcoal)
1-90-00676-3 (Goldenfire)
1-90-00676-4 (Metallic Blue)
1-90-00676-5 (Honey Glo)
1-90-00676-10 (Mojave Red)
1-90-00676-12 (Forest Green)

22” Hopper:
1-90-00675-1 (Black)
1-90-00675-2 (Charcoal)
1-90-00675-3 (Goldenfire)
1-90-00675-4 (Metallic Blue)
1-90-00675-5 (Honey Glo)
1-90-00675-10 (Mojave Red)
1-90-00675-12 (Forest Green)

24” Hopper:
1-90-00674-1 (Black)
1-90-00674-2 (Charcoal)
1-90-00674-3 (Goldenfire)
1-90-00674-4 (Metallic Blue)
1-90-00674-5 (Honey Glo)
1-90-00674-10 (Mojave Red)
1-90-00674-12 (Forest Green)

Part number list on following page.
IMPORTANT: THIS IS DATED INFORMATION. When requesting service or replacement parts for your appliance please provide model number and serial number. All parts listed in this manual may be ordered from an authorized dealer.

<table>
<thead>
<tr>
<th>ITEM</th>
<th>Description</th>
<th>COMMENTS</th>
<th>PART NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Cast Side Hinge Right</td>
<td></td>
<td>2-00-674048-2B</td>
</tr>
<tr>
<td>2</td>
<td>Mounting Frame Assembly</td>
<td></td>
<td>1-10-674043A</td>
</tr>
<tr>
<td>3</td>
<td>All Thread .500-13 x 12</td>
<td>Qty. 2 Req.</td>
<td>3-31-00949</td>
</tr>
<tr>
<td>4</td>
<td>Cast Side Hinge Left</td>
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<td>2-00-674048-1B</td>
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<tr>
<td>5</td>
<td>Feeder Hopper Assembly - Height 20&quot;</td>
<td></td>
<td>8240096 thru 008244667/Must also order Switch retrofit Kit**</td>
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<td>6</td>
<td>Pipe Stub for 4 in. Flex</td>
<td></td>
<td>1-10-674040W</td>
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<td>7</td>
<td>Pipe Stub Plate Gasket</td>
<td>Pkg of 5</td>
<td>1-00-07384</td>
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<td>8</td>
<td>Docking Gasket Red Silicon</td>
<td></td>
<td>3-44-06108</td>
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<tr>
<td>9</td>
<td>Combustion Blower</td>
<td></td>
<td>3-21-08639</td>
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<tr>
<td>10</td>
<td>Cast Top Bolt Plate</td>
<td></td>
<td>1-00-674109</td>
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<tr>
<td>11</td>
<td>Differential Switch</td>
<td></td>
<td>3-20-6866</td>
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<td>12</td>
<td>Control Heat Shield</td>
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<td>2-00-674061B</td>
</tr>
<tr>
<td>13</td>
<td>Control Board Mounting</td>
<td></td>
<td>1-10-674049L</td>
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<tr>
<td>14</td>
<td>Spring Latch</td>
<td>Qty. 2 Req.</td>
<td>3-31-00927</td>
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<tr>
<td>15</td>
<td>Steel Sleeve Bushing 1/2&quot; OD x 3/4&quot;</td>
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<td>3-50-05230</td>
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<td>16</td>
<td>Finished Body Weldment</td>
<td></td>
<td>1-89-674001W</td>
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<tr>
<td>17</td>
<td>Cast Center Medallion</td>
<td></td>
<td>3-00-674060</td>
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<tr>
<td>18</td>
<td>Cast Heat Exchanger CVR</td>
<td>Qty. 2 Req.</td>
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<td>19</td>
<td>Flame Guide</td>
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<td>3-00-03000</td>
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<td>20</td>
<td>Hopper Lid Latch Kit</td>
<td>Sold as kit only</td>
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Additional service parts on following page.
**Accentra (Insert)**

**Beginning Manufacturing Date:** N/A  
**Ending Manufacturing Date:** Active

IMPORTANT: THIS IS DATED INFORMATION. When requesting service or replacement parts for your appliance please provide model number and serial number. All parts listed in this manual may be ordered from an authorized dealer.

<table>
<thead>
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<th>Description</th>
<th>COMMENTS</th>
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<tbody>
<tr>
<td>21</td>
<td>Cast Wing Center</td>
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<td>22</td>
<td>Cast Hopper Lid</td>
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<td>23</td>
<td>Hopper Lid Hinge Retainer</td>
<td>Pkg of 4</td>
<td>1-00-674083</td>
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<td>24</td>
<td>Cast Top</td>
<td></td>
<td>4-00-674055A</td>
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<tr>
<td>25</td>
<td>Cast Wing Left</td>
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<td>4-00-674056P</td>
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<tr>
<td>26</td>
<td>Door Assembly</td>
<td></td>
<td>4-00-674053A</td>
</tr>
<tr>
<td>27</td>
<td>Cast Bottom Ashlip</td>
<td></td>
<td>3-00-674051P</td>
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<tr>
<td>28</td>
<td>Cast Side Panel</td>
<td>Qty. 2 Req.</td>
<td>4-00-674054P</td>
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<tr>
<td>29</td>
<td>Cast Wing Right</td>
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<td>4-00-674057P</td>
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<td>30</td>
<td>Burn Pot Weldment</td>
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<td>1-10-00675</td>
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<td></td>
<td>Igniter Element</td>
<td></td>
<td>3-20-677200</td>
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<td></td>
<td>Igniter Cradle, Holder, Flat bottom</td>
<td>3 Sets</td>
<td>1-00-06620</td>
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<td>31</td>
<td>Ash Pan</td>
<td></td>
<td>1-10-674030</td>
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<td>32</td>
<td>Fan Protector Angle</td>
<td>Qty. 2 Req.</td>
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<td>33</td>
<td>Distribution Blower</td>
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<td>3-21-47120</td>
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<td>34</td>
<td>Hinge Plate</td>
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<td>35</td>
<td>Flue Box Cleanout Cover</td>
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<td>2-00-674009B</td>
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<tr>
<td>36</td>
<td>Pellet Burn Pot Gasket</td>
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<td>3-44-724114</td>
</tr>
<tr>
<td>37</td>
<td>Feeder Assembly</td>
<td>Pre 008240096</td>
<td>1-10-01679A</td>
</tr>
<tr>
<td>38</td>
<td>Feeder Assembly</td>
<td>Post 008240096</td>
<td>1-10-01779A</td>
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Additional service parts on following page.
Pre Serial Number 008240096 Feeder Assembly

<table>
<thead>
<tr>
<th>ITEM</th>
<th>Description</th>
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<tbody>
<tr>
<td>37</td>
<td>Feeder Assembly</td>
<td>Pre 008240096</td>
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<tr>
<td>37.1</td>
<td>Air Intake Damper Assembly</td>
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<td>1-10-06466W</td>
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<td>37.2</td>
<td>Air Intake Weldment</td>
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<td>1-10-674045W</td>
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<td>37.3</td>
<td>Feeder Weldment</td>
<td></td>
<td>1-10-677150 Y</td>
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<tr>
<td>37.4</td>
<td>Slide Plate Assembly</td>
<td></td>
<td>1-10-08037 Y</td>
</tr>
<tr>
<td>37.5</td>
<td>Pusher Arm Assembly</td>
<td></td>
<td>1-10-773890 Y</td>
</tr>
<tr>
<td>37.6</td>
<td>Feed Cover and Gasket</td>
<td>2 Sets</td>
<td>1-00-677152 Y</td>
</tr>
<tr>
<td>37.7</td>
<td>Auger Assembly</td>
<td></td>
<td>3-50-00465 Y</td>
</tr>
<tr>
<td>37.8</td>
<td>Cam Bearing</td>
<td></td>
<td>3-31-3014 Y</td>
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<tr>
<td>37.9</td>
<td>Bearing Flange w/Hardware</td>
<td></td>
<td>1-00-04035 Y</td>
</tr>
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<td>37.10</td>
<td>Bracket, Gear Motor</td>
<td>Pkg of 2</td>
<td>1-00-01534 Y</td>
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<tr>
<td>37.11</td>
<td>Gear Motor, 4 RPM</td>
<td></td>
<td>3-20-60906 Y</td>
</tr>
<tr>
<td>37.12</td>
<td>Cast Cam Block</td>
<td></td>
<td>3-00-00153 Y</td>
</tr>
<tr>
<td></td>
<td>Feeder Repair Kit</td>
<td></td>
<td>1-00-677150 Y</td>
</tr>
<tr>
<td></td>
<td>Gasket, Feeder, Air Intake</td>
<td>Pkg of 6</td>
<td>3-44-72224-6 Y</td>
</tr>
</tbody>
</table>

IMPORTANT: THIS IS DATED INFORMATION. When requesting service or replacement parts for your appliance please provide model number and serial number. All parts listed in this manual may be ordered from an authorized dealer.

Additional service parts on following page.
### Service Parts

**Accentra (Insert)**

Beginning Manufacturing Date: N/A
Ending Manufacturing Date: Active

---

**IMPORTANT:** THIS IS DATED INFORMATION. When requesting service or replacement parts for your appliance please provide model number and serial number. All parts listed in this manual may be ordered from an authorized dealer.

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<table>
<thead>
<tr>
<th>ITEM</th>
<th>Description</th>
<th>COMMENTS</th>
<th>PART NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>38</td>
<td>Feeder Assembly</td>
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<td>1-10-01779A</td>
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<tr>
<td>38.1</td>
<td>Pellet Feeder Gear Motor, 4 RPM</td>
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<td>3-20-60906</td>
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<tr>
<td>38.2</td>
<td>UL Feeder Cam Bearing</td>
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<td>3-31-3014</td>
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<tr>
<td>38.3</td>
<td>9MM Silicone Tube</td>
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<td>1-00-511427</td>
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<td>38.4</td>
<td>Pellet Air Intake Assembly</td>
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<td>1-10-06810A</td>
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<tr>
<td>38.5</td>
<td>Gasket Feeder Air Intake</td>
<td>Pkg of 6</td>
<td>3-44-72224-6</td>
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<tr>
<td>38.6</td>
<td>UL Feeder Air Intake</td>
<td></td>
<td>1-10-674130</td>
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<td>38.7</td>
<td>Gasket Ultra Air Intake</td>
<td>Pkg of 10</td>
<td>3-44-677160-10</td>
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<td>38.8</td>
<td>Ultra Feeder Weldment</td>
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<td>1-10-724132</td>
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<td>38.9</td>
<td>UL Feeder Pusher Arm</td>
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<td>1-10-677131W</td>
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<td>38.10</td>
<td>Fines Deflector</td>
<td>Pkg of 10</td>
<td>2-00-677138-10</td>
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<td>38.11</td>
<td>Gasket, UL Feeder Cover</td>
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<td>1-00-677122</td>
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<tr>
<td>38.12</td>
<td>Slide Plate Assembly</td>
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<td>1-10-677121A</td>
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<td>38.13</td>
<td>UL Feeder Auger Assembly</td>
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<td>3-50-00565</td>
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<tr>
<td>38.14</td>
<td>Bearing Flange w/Hardware</td>
<td></td>
<td>1-00-04035</td>
</tr>
<tr>
<td>38.15</td>
<td>UL Feeder Gear Motor Bracket w/Grommet</td>
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<td>1-00-247406</td>
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<td>38.16</td>
<td>UL Feeder Cam Block</td>
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<td>3-00-677154</td>
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<tr>
<td></td>
<td>Gasket, Hopper Throat</td>
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<td>3-44-677185</td>
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</tbody>
</table>

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**Post Serial Number 008240096 Feeder Assembly**

---

Additional service parts on following page.
## IMPORTANT: THIS IS DATED INFORMATION. When requesting service or replacement parts for your appliance please provide model number and serial number. All parts listed in this manual may be ordered from an authorized dealer.

<table>
<thead>
<tr>
<th>ITEM</th>
<th>Description</th>
<th>COMMENTS</th>
<th>PART NUMBER</th>
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</thead>
<tbody>
<tr>
<td>Air Jacket Insulation - On rear of Firebox</td>
<td></td>
<td>3-44-674034</td>
<td></td>
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<tr>
<td>Arrow Burn Pot Scraper</td>
<td>Pkg of 10</td>
<td>2-00-773850-10</td>
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<tr>
<td>Battery Back-up</td>
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<td>3-20-512</td>
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<tr>
<td>Blower Mount Weldment</td>
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<td>1-10-674006</td>
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<tr>
<td>Blue Twist Wire 21”</td>
<td></td>
<td>3-20-674100</td>
<td></td>
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<tr>
<td>Cast Air Grill</td>
<td></td>
<td>3-00-674052S</td>
<td></td>
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<tr>
<td>Cast Top to Hopper Gasket</td>
<td></td>
<td>1-00-375501</td>
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<tr>
<td>Ceramic Log (1 piece)</td>
<td>Must order both parts for replacement</td>
<td>3-40-674099</td>
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<tr>
<td>Log Bracket Kit</td>
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<td>1-00-674097</td>
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<tr>
<td>Circuit Board</td>
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<td>1-00-05886</td>
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<tr>
<td>Combustion Box Insulation Cover</td>
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<td>2-00-674038B</td>
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<td>Combustion Blower Box Insulation - Side</td>
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<td>D-Shape Knob/ Shaft</td>
<td>25 Sets</td>
<td>1-00-015605</td>
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<tr>
<td>Door Latch</td>
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<td>3-00-249119</td>
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<tr>
<td>Fan Blade 4-3/4” Single Paddle (Combustion Blower)</td>
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<td>3-21-00661</td>
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<tr>
<td>Flue Pipe Insulation Wrap</td>
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<td>Flue Tube Cleaning Brush</td>
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<td>3-40-00126</td>
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<td>Fuse 6 AMP</td>
<td>Pkg of 5</td>
<td>3-20-49447-5</td>
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<tr>
<td>Gasket, Burn Pot/ Tailpipe</td>
<td></td>
<td>1-00-07381</td>
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<tr>
<td>Glass</td>
<td></td>
<td>3-40-674090</td>
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<td>Glass Clip</td>
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<td>Magnetic Latch Assembly w/3/16” Hole</td>
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<td>Power Cord - 14’</td>
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<td>3-20-674200</td>
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<td>Room Sensor</td>
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<td>3-20-00906</td>
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<td>Room Sensor 14’</td>
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<td>1-00-1186258229</td>
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<td>Rope 3/8” Gasket (Door)</td>
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<td>Spring Washer-Plate 6MM</td>
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<td>3-31-08558</td>
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<td>Thermister Probe (ESP Probe)</td>
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<td>Post 008241201</td>
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<td>White, 1” w/Adhesive-1 Ply (Stove Frame)</td>
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<td>Wiring Harness</td>
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<td>Wood Handle</td>
<td>Pkg of 2</td>
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<td>Hopper Lid Gasket</td>
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<td>Frame Jacking Screw - 1/2 x 13 x 12”</td>
<td>Qty. 2 Reg.</td>
<td>3-31-00949</td>
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</tbody>
</table>
Addendum

Minimizing Smoke During Loss of Power Using Battery Back-up

Harman™ strongly recommends installing battery back-up to minimize entry of smoke into the room in the event of power loss.

Your pellet/biomass burning appliance relies on a combustion blower to remove exhaust. A power failure will cause the combustion blower to stop. This may lead to exhaust seeping into the room. Vertical rise in the venting may provide natural draft. It is, however, no guarantee against leakage.

There are two Harman™ approved battery back-up options for your appliance:

**Uninterruptible Power Supply (UPS)** UPS battery back-ups are available online or at computer and office equipment stores. Your Harman™ appliance with Rev E or later software available beginning in November 2010 may be plugged directly into a Harman™ approved UPS:

- The APC (American Power Conversion) model #BE750G and the TrippLite model INTERNET750U are tested and approved. Other brands or models may not be compatible.

When power is lost, a fully charged UPS will power a safe, combustion blower only shut-down. Your appliance will pulse the blower every few seconds to clear exhaust until the fire is out. **NOTE: The UPS provides safe shut-down only. It is not intended for continued operation.**

Your appliance will recognize when power is restored. What happens depends on ESP temperature and whether it is equipped with automatic ignition:

- **In “Automatic” setting,** units equipped with automatic ignition will respond to the set point and ESP temperature and resume normal operation.
- **In “Manual” setting** or for units without automatic ignition:
  - If the ESP is cool, the appliance will remain shut down.
  - If the fire is out and the ESP is still warm, the feeder may restart. Since the fire is out, the ESP temperature will not rise. The unit will then shut-down, and may flash a six-blink status error. (See ESP error codes)
  - If the fire is still burning, it will resume normal operation.

Contact your dealer if you have questions about UPS compatibility with your appliance.

**Harman Surefire 512H Battery Back-up** The 512H connects to a 12 volt deep cycle battery that will run your appliance for up to eight (8) hours. It includes a trickle charge feature that keeps your battery charged when power is available. **NOTE: If the power is out for longer than battery life, smoke leakage may still occur unless your stove has been safely shut down.**

**CAUTION!** Always keep appliance doors and hopper lid closed and latched during operation and during power failures to minimize risk of smoke or burn-back.

**CAUTION!** Use only Harman™ approved battery back-up devices. Other products may not operate properly, can create unsafe conditions or damage your appliance.
Fuel and Fuel Storage
Pellet fuel quality can fluctuate from manufacturer to manufacturer, and even from bag to bag. Hearth & Home Technologies recommends using only fuel that is certified by the Pellet Fuels Institute (PFI).

Fuel Material
- Made from sawdust and/or other wood by-products
- Shelled field corn (when mixed with wood pellets)
- Source material typically determines ash content

Higher Ash Content Material
- Hardwoods with high mineral content
- Bark and leaves as source material
- “Standard” grade pellets, corn and other biomass

Lower Ash Content Material
- Softwood; pine, fir, etc.
- Materials with lower mineral content
- “Premium” grade pellets

Shelled field corn
- Must be 15% moisture content or less
- Must be clean and free of debris
- Must be mixed with wood pellets. (Up to 50%)
- Stalk parts, excessive fines and cob remnants may cause feed system jams or blockage

CAUTION! Do not burn fuel that contains an additive; (such as soybean oil)
- May cause hopper fire
- Damage to product may result

Read the list of ingredients on the packaging. If you are buying field corn, the only ingredient listed should be field corn.

WARNING! Risk of Chemical Poisoning!
Do NOT burn treated seed corn
- Chemical pesticides are harmful or fatal if swallowed
- Burning treated seed corn will void the product warranty

Clinkers
Minerals and other non-combustible materials, like sand, will turn into a hard glass-like substance when heated. Trees from different areas will vary in mineral content. For this reason, some fuels will produce more clinkers than others.

Moisture
Always burn dry fuel. Burning fuel with high moisture content takes energy to dry and tends to cool the appliance thus, robbing heat from your home. Damp pellet fuel could turn back into sawdust which does not flow properly through the feed system.

Size
- Pellets are either 1/4 inch or 5/16 inch (6-8mm) in diameter
- Length should be no more than 1-1/2 inches (38mm)
- Pellet length can vary from lot to lot from the same manufacturer

Performance
- Higher ash content requires more frequent maintenance.
- “Premium” grade pellets will produce the highest heat output.
- Burning pellets longer than 1-1/2 inches (38mm) can cause inconsistent feeding and/or ignition.

We recommend that you buy fuel in multi-ton lots whenever possible. However, we do recommend trying different brands prior to purchasing multi-ton lots, to ensure your satisfaction.

CAUTION! Tested and approved for use with wood pellets and a mixture of shelled field corn and wood pellets ONLY. Burning of any other fuel will void your warranty.

When changing from wood pellets to a corn/pellet mixture, the FEED ADJUSTER will likely need adjusted to a lower setting. When under maximum demand, ensure there is no unburned fuel being pushed into the ash pan.

Storage
- Wood pellets should be left in their original sealed bag until ready to use, to prevent moisture.
- Shelled corn should be stored in a tightly sealed container to prevent moisture and to deter pests
- Do not store fuel within the specified clearance areas, or in a location that will interfere with routine cleaning and maintenance procedures.

CAUTION
Tested and approved for use with wood pellets and a mixture of shelled field corn and wood pellets ONLY. Burning of any other fuel will void your warranty.

NOTICE
Hearth & Home Technologies is not responsible for stove performance or extra maintenance required as a result of using fuel with higher ash or mineral content.
Addendum for Burning Corn and Pellet Fuel Mixture

Harman pellet burning, free-standing stoves and inserts have been tested to ASTM E1509 for burning shelled corn in a mixture with wood pellets. The listing approves up to a 50% corn and 50% pellet mixture. Different mixtures of corn will have distinctively different burn characteristics depending upon moisture content and variety. The operator should closely monitor the stove's operation when burning a new corn/pellet mixture or a different variety of corn, and make any necessary adjustments to feed rate. Since corn is typically higher in ash and moisture content, cleaning and ash removal will be needed more frequently.

Operation in Stove Temp mode
Set feed adjuster to # 3. Set temperature knob to #3, Turn mode selector knob onto “Stove Temp” mode. After the fire has lit, watch that the fuel does not feed too fast that it pushes the red glowing fuel bed off of the burn pot grate. If it does, lower the feed adjuster setting or use a lower percentage of corn in the mixture. After the stove has burned for 10 minutes and the entire fuel bed is burning, the feed adjuster and temperature knobs may be adjusted for higher heat output if desired. Maximum feed has been reached when the fire bed is about ½ to 1 inch from the end of the burn pot. Settings will vary with different types, moisture levels and mix ratios of corn. If you are having difficulty burning a 50% corn / 50% wood pellet mixture, try a lower percentage of corn.

Operation in Room Temp mode
Set feed adjuster to # 2 or # 3. Set temperature knob to desired amount. Turn mode selector knob onto “Room Temp” mode. After the fire has lit, watch that the fuel does not feed too fast that it pushes the red glowing fuel bed off of the burn pot grate. After the stove has burned for 10 minutes and the entire fuel bed is burning, the feed adjuster may be set to a higher output level if desired. Maximum feed has been reached when the fire bed is about ½ to 1 inch from the end of the burn pot. It is recommended that after burning at the desired settings, turn the stove off and allow it to cool, then turn it back on in “Room Temp” mode and watch the stove restart and verify correct operation. Settings will vary with different types, moisture levels and mix ratios of corn. If you are having difficulty burning a 50% corn 50% wood pellet mixture, try a lower percentage of corn.

Changes to Maintenance Schedule
Wood pellets average around 6% moisture content or less. Corn will be 14 or 15% moisture. With more moisture in the fuel, more maintenance will be incurred. Burn pot scraping may need to be done once per day. The ash pan will fill more quickly and may need emptied weekly. Most importantly, remove the burn pot cleanout cover weekly to clean the air passage and the igniter element. Excessive buildup on the igniter may lead to shortened igniter life.

Venting Consideration: Check with your venting manufacturer regarding possible exclusions when a mixture of corn and pellets is burned.

Loosen these two wing screws for access to clean the air passage and igniter.
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